

LaFincaGolfRental

BOOKING CONDITIONS

The following Booking Conditions together with the general information contained within our website (www.lafincagolfrental.co.uk) form the basis of your contract with S GASKIN. Please read them carefully as they set out our respective rights and obligations.

In these Booking Conditions, "you" and "your" means all persons named on the booking form (including anyone who is added or substituted at a later date). "We" and "us" means S GASKIN. All bookings are made subject to these conditions.

1. Making your Booking

Bookings can be made online, by telephone or by letter.

Once we have received your booking form and reservation deposits, we will, subject to availability, confirm your stay by issuing a letter of confirmation, this will be sent to the "party leader". Please check this carefully as soon as you receive it and contact us immediately should any information be incorrect or incomplete as it may not be possible to make changes later. We regret we cannot accept any liability if we aren't notified of any inaccuracies in any document within 5 working days of our sending it out.

2. Payment

In order to confirm your stay, a reservation deposit of £100*, (or full payment if booking within 6 weeks of departure) must be paid at the time of booking.

This deposit is non refundable in the event of your cancellation or failure to pay on time as set out below.

The balance of the cost of your stay must be received by us not less than 6 weeks prior to departure (or at the time of booking if this date has passed). This date will be shown on the confirmation. If you have not paid in full and on time we reserve the right to treat your booking as cancelled by you. In this case the cancellation charges set out on the Booking Confirmation will apply.

3. Security Deposit

Accidents can happen and we would respectfully ask you to replace damaged items with the same or similar.

In addition to the Reservation Deposit, you are required to pay a Security Deposit of £50 before the start of your stay (or at the time of booking if this date has passed). This is to cover the cost of any loss or damage to any items in and/or at the property, or for non return of the keys, or any service charges caused by you or any member of your party; (for example electrics/plumbing). This will be clearly itemised for you and deducted from the Security Deposit at the end of your stay. If no deductions are required your Security Deposit will of course be refunded in full within 5 working days from the date of departure. Payment for damage or loss in excess of £50 must be paid direct to us when requested. If you fail to do so, you will be responsible for meeting any legal costs we incur in recovering full payment from you. There will be a charge of £50 to replace lost keys and the subsequent change of locks.

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4. Your Contract

A contract between us becomes binding when we despatch our confirmation Invoice to the party leader. This contract and all matters arising out of it are governed by United Kingdom law and we both agree that any dispute arising out of or in connection with your stay will be dealt with by the Courts of United Kingdom.

5. The Cost of your stay

The cost of your stay will be confirmed to you via our Booking Request Form and is guaranteed once your deposit is received by us. We do however reserve the right to correct errors in advertised prices and will do so as soon as we become aware of the error.

All rates include PERSONAL "MEET & GREET" SERVICE, ELECTRICITY, GAS, WATER, SATELLITE, LINEN, TOWELS and preparation before arrival. There is a **Cleaning Charge** (see website for pricing) to be paid **in cash** to our representatives on receipt of keys.

For 14 night stays, a maid service is available on 8th day TO INCLUDE changing of linen, towels, bath mats and freshening up of bathrooms at an additional cost of €25 paid locally ON ARRIVAL. Please confirm via e-mail whether you wish this service when you complete your booking.

Please note, changes and errors occasionally occur; please check the price of your stay at the time of booking.

6. Changes by you

Should you wish to make any changes to your confirmed booking, you must notify us by email or telephone as soon as possible. Whilst we will endeavour to assist, we cannot guarantee we will be able to meet all requests.

7. Cancellation by you

Should you need to cancel your stay once it has been confirmed, the party leader must immediately advise us in writing. Your notice of cancellation will only be effective when we receive it in writing at our offices. As we incur costs from the time we confirm your booking and may be unable to re-sell your period of stay, the cancellation charges as stated on the Booking Confirmation will be payable.

Depending on the reason for cancellation, you may be able to reclaim these charges (less any applicable excess) under the terms of any insurance policy you may have. Claims should be made directly to the insurance company concerned.

8. Insurance

It is strongly recommended that you take out adequate travel insurance, please read your policy details carefully. It is your responsibility to ensure that the insurance cover you purchase is adequate for your particular needs. Travel insurance can be purchased separately through travel agents and most Insurance Companies.

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9. Changes and Cancellation by us

Occasionally, we have to make changes to and correct errors on our website descriptions and other details both before and after bookings have been confirmed. Whilst we always endeavour to avoid changes and cancellations, we must reserve the right to do so.

If we have to make a significant change to or cancel your booking, we will tell you as soon as possible and endeavour to offer you an alternative should a significant change or cancellation occur.

Should the accommodation booked become unavailable due to circumstances beyond our control a full refund will be given.

We regret we cannot pay any expenses, costs or losses incurred by you as a result of any change or cancellation.

10. Special Requests and Medical Problems

If you have any special request, you must advise us at the time of booking and clearly note it in the extra information section of the booking form. Although we will endeavour to meet any reasonable requests we regret we cannot guarantee any request will be met. Failure to meet any special request will not be a breach of contract on our part. We regret we cannot accept any conditional bookings, i.e. any booking which is specified to be conditional on the fulfilment of a particular request. All such bookings will be treated as "standard" bookings subject to the above provisions on special requests.

If you or any member of your party has any medical problem or disability that may affect your stay, please tell us before you confirm your booking so that we can advise as to the suitability of the chosen arrangements. In any event, you must give us full details in writing at the time of booking.

If we reasonably feel unable to properly accommodate the particular needs of the person concerned, we must reserve the right to decline their reservation or, if full details are not given at the time of booking- cancel when we become aware of these details.

11. Passports, Visas and Health Requirements

It is your responsibility to ensure that you are in possession of all necessary travel and health documents (including Passports and Visas (where applicable) before departure.

You must pay all costs incurred in obtaining such documentation. If you or any member of your party is not a British citizen or holds a non-British passport, you must check passport and visa requirements with the embassy or Consulate of the country (ies) to or through which you are intending to travel.

12. Prices and Website Accuracy

Please note, the information and prices shown on our website may have changed by the time you come to book your stay. Whilst every effort is made to ensure the accuracy of the website and prices at the time of requesting the booking, regrettably errors do occasionally occur. You must therefore ensure you check all details of your stay (including the price) on your booking acceptance.

13. Arrival and Departure

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Access to the apartment will be from 15:00 pm on arrival day and the apartment must be vacated by NO LATER THAN 10:00 am on the day of departure. Possible variation to these times may only be agreed with the owners and prior to departure. Arrival at the apartment after 21:00 hours will incur a €20 surcharge to be paid locally.

14. All Male/Female Bookings.

We regret that booking requests for all male or all female parties below the age of 25 are not accepted. Confirmation of age may be requested on arrival and if the above conditions have been breached SG Homes Abroad reserves the right to refuse to let the property and no compensation will be liable.

15. Behaviour.

We expect all clients to have consideration for other people. Please read the "Community Rules" below which will also be found in the apartment.

If in our reasonable opinion or in the reasonable opinion of any other person in authority, you or any member of your party behaves in such a way as to cause or is likely to cause danger, upset or distress to any third party or damage to the property, or in any way damage the reputation and/or goodwill of the Owner, we are entitled without prior notice, to terminate the occupation of the person(s) concerned. In this situation, the person(s) concerned will be required to leave the accommodation and we will have no further responsibility toward such persons). No refunds will be made and we will not pay any expenses or costs incurred as a result of the termination.

See next page for Community Rules

COMMUNITY RULES

URBANIZATION GOLF LA FINCA R5 B2.

The following rules are statutes of the Community designed to protect the property of the owners and the well being of residents, guests and visitors.

The use of the swimming-pool and pool area is entirely at your own risk.

Non-compliance of Rules can result in use of facilities being withdrawn.

Safety is the responsibility of everyone.

1. Shower before entering the pool. Ensure you turn off shower after use. The water is

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metered and is a cost to the whole community.

2. Children under 10 years old **must** be accompanied by an adult whilst in the pool, or pool area.
3. Swimwear to be suited to the purpose.
4. Animals are not allowed in the pool or pool area.
5. Glass or crockery of any description will not be allowed in the pool area.*
6. No alcoholic drinks to be taken into the pool area.* Soft drinks should be in plastic containers.
7. The pool will be open from 9am to 10pm and closed for essential maintenance.*
8. Do not use the pool if you are suffering from any infectious illnesses.
9. No bombing or diving into the swimming-pool, or running or cycling around its perimeter.
10. **Ball games** are not permitted in the pool or community area.
11. EU and Valencia Government rules **forbid** the use of non-swimming aids in Public and Communal pools. Lilos, body boards etc are not permitted.
12. Noise levels must be kept to a respectful level and not be intrusive.
Loud music, in and around the Pool area, is not allowed, other than from personal headsets.*
13. No towels or swimwear to be hung from balcony rails.
14. Awnings and screening to be taken in, when not in use.
15. To avoid damage to street lights, cars** **must** be parked in the designated parking bays or on Villa driveways.

*The Communal pool and Communal areas are not to be used for Functions that contravene the Legal statutes of the Community R5b2-1.

** One space per vehicle: Motor Homes, caravans etc must park outside the Community.

These booking conditions are written with the purpose of protecting all parties concerned and to help ensure that your stay at LA FINCA GOLF APARTMENT is an enjoyable one. If we can assist with any further information, please contact us at info@lafincagolfrental.co.uk .

Steve Gaskin
OWNER